



Future of EU Border Management: Innovation and Technologies

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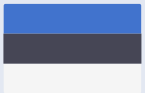
Head of Unit Strategy and Capabilities – eu-LISA



Key Facts

eu-LISA is the EU Agency for the Operational Management of Large-Scale IT Systems in the Area of Freedom, Security and Justice

- eu-LISA manages large-scale IT systems to support the implementation of asylum, border management, migration, and justice policies in the EU
- Operational since: 1 December 2012
- Number of staff: 375 (as of 1 April 2025)
- Annual budget (2025): ca. EUR 315 mln



HEADQUARTERS
Tallinn, Estonia



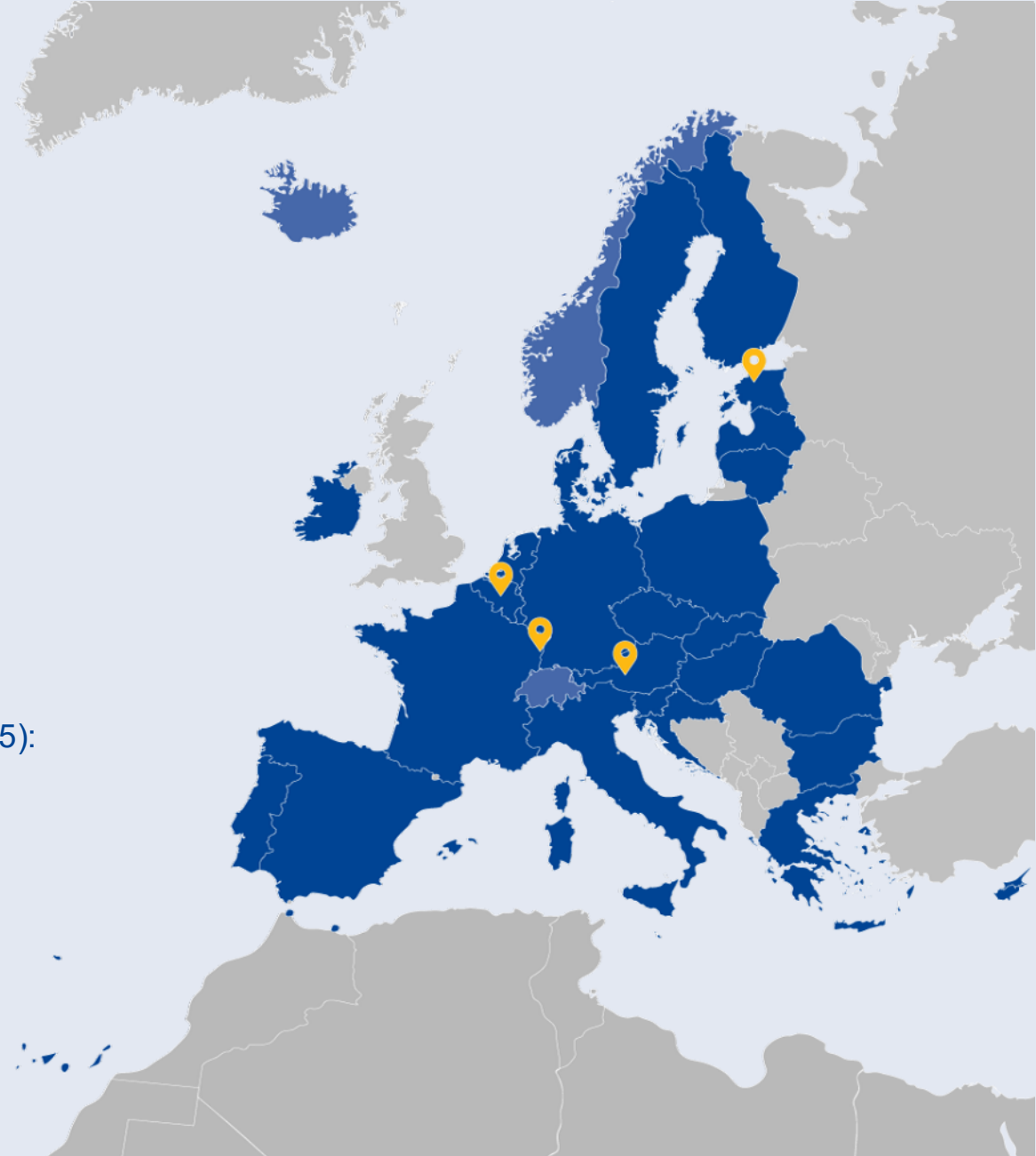
TECHNICAL SITE
Strasbourg, France



BACK-UP SITE
St Johan im
Pongau, Austria



LIAISON OFFICE
Brussels, Belgium



Landscape of border systems managed and developed by eU-LISA

HOME AFFAIRS & BORDER MANAGEMENT



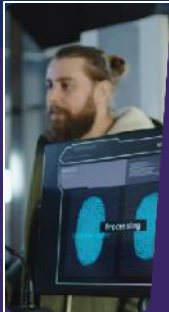
SIS



VIS



EURODAC



EES



ETIAS



NEW
EURODAC



REVISED
VIS



EU-VAP



API-PNR

DTA



INTEROPERABILITY

IN OPERATION

IN DEVELOPEMENT

Competing Expectations



Enhanced security

- Cross-border crime
- Terrorism
- Illegal migration



Travel facilitation

- Increasing number of passengers
- Demand for better traveller experience
- Importance of travel and tourism industry in Europe



Challenges for border management

- Growing volume of travellers
- Increasingly complex security threats
- Higher expectations (efficiency, experience)
- Rapidly evolving regulatory framework (IO, AI Act...)

Technology as an enabler

Benefits expected

Traveller: Seamless travel to the EU

Member States: Enhanced internal security

Border guards/LE: Streamlined processes: focus on more priority tasks/ analyses

Systems managed by eu-LISA

Creation



1995

SIS

Schengen Information System



2011

VIS

Visa Information System



2003

EURODAC



Data stored
(2024)

93 M
alerts

51,2 M
visa requests

7,7 M
fingerprint sets



Operations
(2024)

15 B
searches

259 M
operations

1,8 M
transmitted data

The future of EU border management

Evolution of the regulatory landscape

2025



EES

Electronic record
of entry/exits

2026



Eurodac

Expanded scope
and data

2026



ETIAS

Pre-travel authorisation
for visa-exempt travellers

2028



EU-VAP

Digital platform to
apply for visas online

2029



API-PNR

Connecting point for MS and
air carriers for API-PNR data

2025-2028



Interoperability

Build bridges between
the different systems

2030



DTA

proposal

Application to create and store
digital travel credential



Record time and place of entry and exit from the Schengen Area by third-country nationals, both visa-exempt and visa-required

Progressive roll out period until 10 April 2026 (fully operational)

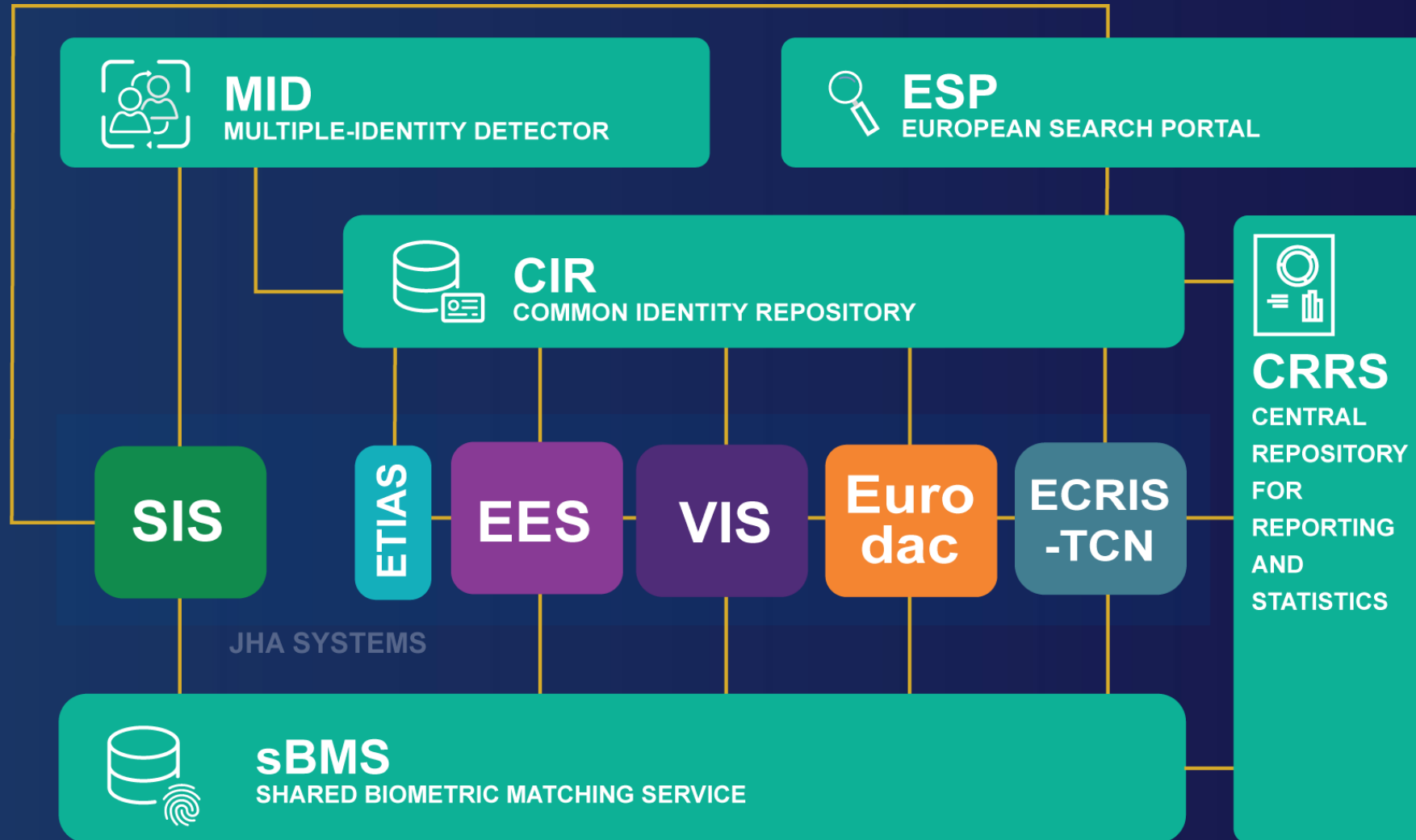
Objectives:

- Support MS in dealing with increasing flows of travellers
- Enhance security in EU border management
- Prevent irregular immigration

	31 Dec 2025	23 Feb 2026
Individual traveller files registered	10.8 million	18.5 million
Entries	10.2 million	18.9 million
Exits	6.6 million	14.1 million
Refused entries	8 180	16 981



ARCHITECTURE AND INTEROPERABILITY COMPONENTS





The screenshot displays the 'EU online visa portal' interface. At the top, it says 'Applications > Application 7654321'. The main heading is 'Application 7654321/2021' with a 'Mark admissibility' button. A progress bar shows three steps: 1. Lodged, 2. Admissibility, and 3. Sent to national system. Below this, application details are listed: Date of application (14/01/2021), First arrival date (01/03/2021), Internally assigned (+), Application lodged at (Nairobi), Purpose summary (Tourism), and Paid fee (80€). A 'Last updates' section shows a timeline: Current application (19/12/2020), Lodged by applicant, and Unreadable document. A 'View full history' button is present. The 'Applicant details' section is expanded, showing personal data (Surname: Johnson, First name(s): Ana, Date of birth: 01/01/1968), personal status (Sex: Female, Civil status: Single, Current nationality: Kenyan, National ID number: 987654321), travel document (Type: Ordinary passport, No.: AA98765, Issued by: Country, Date of issue: 01/01/2015, Valid until: 01/01/2025), and contact details (E-mail: ana.johnson@newmail.com, Telephone: 987654321, Home address: ACK Garden Annex). A 'Request correction' button is visible. A 'Related supporting documents' section shows three documents: Travel Document (1.2 MB - PDF), Temporary document (1.2 MB - PDF), and ID Card Document (1.2 MB - PDF), each with a trash icon. An 'Add document' button with a plus sign and a dashed box is at the bottom, with a note 'Drag and drop or choose file'.

- Fully digitalise Schengen visa procedure by 2028
- Online platform for visa application
- Replace the visa sticker
- 42% cost reduction for applicants



In preparation

2028

Target Entry into Operation

EU DTA | DIGITAL TRAVEL APPLICATION PROPOSAL

- **Digital Travel Application for citizens to create and store their digital travel credential (DTC)**
- **Faster border check and reduced waiting time**
- **Increased security – checks done in advance and pre-clearance by border authorities**
- **Strong encryption mechanisms**
- **Application and system to be developed and managed by eu-LISA, integrated with other systems**





Enabling Seamless Travel to the European Union

Research Monitoring Report

December 2022

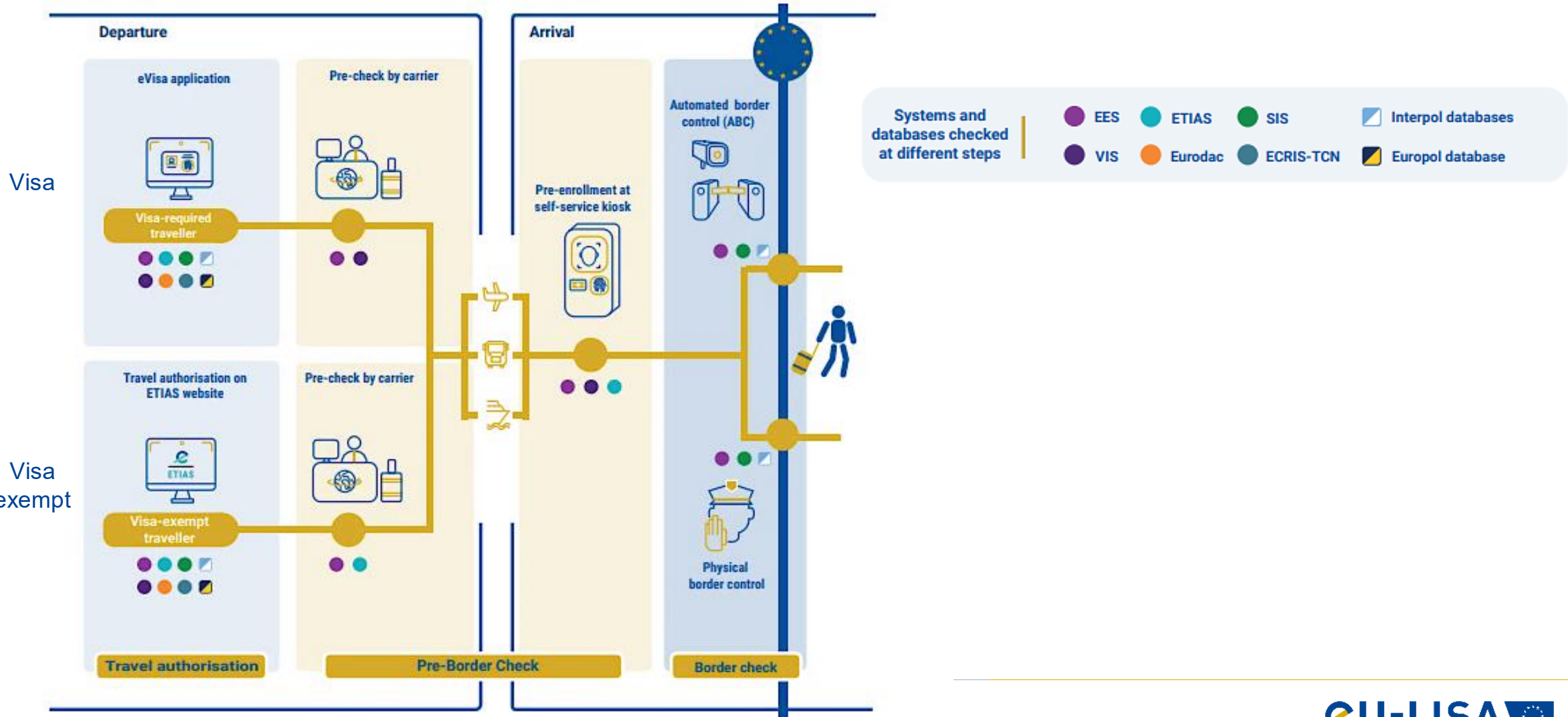


European Union Agency for the Operational Management of Large-Scale IT
Systems in the Area of Freedom, Security and Justice

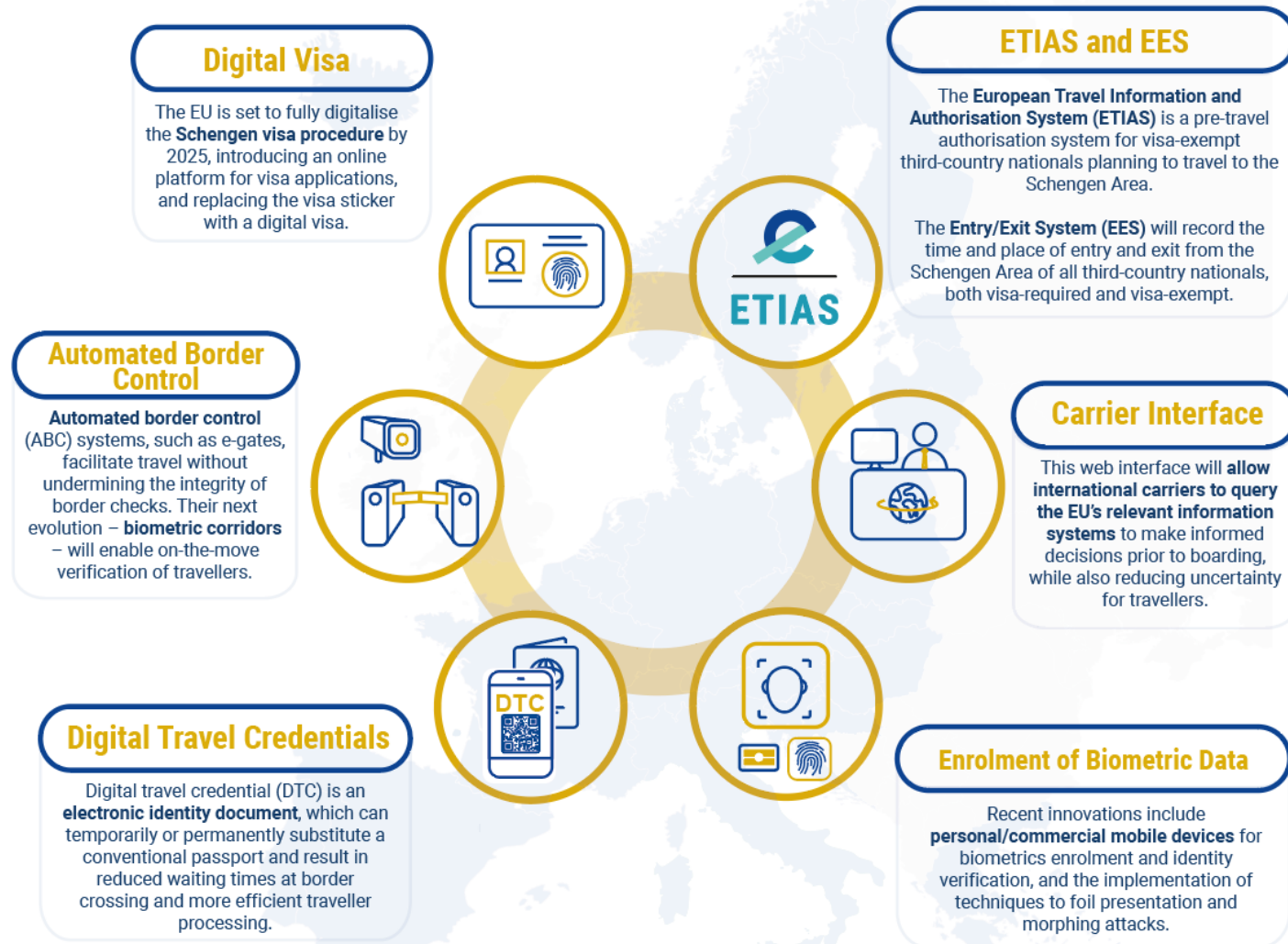
www.eulisa.europa.eu



The Traveller Continuum



Main Initiatives and technologies to facilitate seamless travel





117

TRAINING MATERIAL
AVAILABLE ON
eu-LISA PLATFORM

22

NEW TRAINING
ACTIVITIES
DELIVERED IN 2025

PUBLIC
eu-LISA TRAINING ACTIVITIES OVERVIEW



The **Training plan** is based on the **training needs analysis** performed in July – October 2024. As per the practice, MS National Contact Points will be asked about **emerging needs** during the year, and if needed, **additional activities will be planned**.



Technologies and challenges

Mapping of technologies relevant for the Agency



IDENTITY MANAGEMENT

- Digital identity (DTC)
- Identity fraud
- Biometrics in identity management



ARTIFICIAL INTELLIGENCE

- AI in IT operations
- Natural language proc.
- AI in risk assessment



BIOMETRICS

- Biometric data quality
- Performance of biometric recognition systems



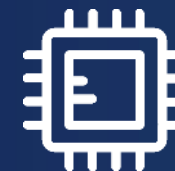
COMPUTING INFRASTRUCTURE

- Cloud technologies
- EU Security data space for innovation



CYBERSECURITY / INFORMATION SECURITY

- AI in cyber security
- Encryption



SOFTWARE ENGINEERING

- Agile, DevSecOp
- Software factory
- Blockchain



Artificial intelligence

Usages in eu-LISA



Shared Biometric Matching Service

- Increased accuracy
- Faster matching



ETIAS and VISA chatbots

- Gen AI to reply to general questions
- Alleviate work of consular posts
- Reduce cost & focus on tasks of higher value
- Available 24/7



CRRS

- Analyse huge amount of data
- Make sense of undetected trends



Support to operations

- Enhanced cybersecurity
- Support service desk
- Review of coding



Support to administration

- Optimisation of tasks
- Efficiency gains



Biometrics



Benefits of biometrics

For travellers coming to Schengen

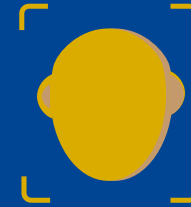
- Faster and more seamless border crossing

For Member States and citizens

- Increase internal security (identity frauds, illegal migrations, serious crime and terrorism)

For border guards and law enforcement


- Streamline and speed up verification to focus on most critical tasks and risk analysis



Challenges

- Quality of the biometric data
- Performance at scale
- Accuracy across different populations (avoid bias)
- Robustness against attacks
- Transparency & explainability
- Training for users

TECHNOLOGY BRIEF
eu-LISA RESEARCH



BIOMETRIC TECHNOLOGY PART 1

A PARADIGM SHIFT IN IDENTITY MANAGEMENT AND SECURITY TECHNOLOGIES

"Every human being carries with him from his cradle to his grave certain physical marks which do not change their character, and by which he can always be identified—and that without shade of doubt or question."

Mark Twain, "The Tragedy of Pudd'nhead Wilson", 1893

Automated biometric recognition technology, or simply "biometrics", appeared in the 1960s as a paradigm shift to the classical security and identity management technologies used until then. With these new systems, one is not recognised by something that they know (e.g., PIN or password) or something that they possess (e.g., passport, key), but by something that they are (e.g., face, fingerprints). This makes biometric technologies more challenging to abuse than traditional methods of identification as, unlike passwords or ID cards, biometric identifiers are difficult to guess, share, misplace, copy or forge. This way, behind the catchy slogan 'you are your own key', biometrics have continuously grown since their inception, becoming nowadays an integral part of our daily lives.

WHAT IS BIOMETRICS?
Experts in law enforcement and forensics had developed manual methods for recognising individuals based on their behavioural and biological characteristics as early as the 19th century. Although earlier works on biometrics exist, Sir Francis Galton is widely recognised as the "father" of fingerprint recognition. His landmark publication, *Finger Prints*, published in 1892, is often cited as the first scientific treatise on biometric recognition.

In contrast, automated biometric systems, have only become available over the last half-century, due to the significant advances in the field of computer processing. Many of these automated techniques, however, are still based on the ideas originally conceived by the pioneers of biometric science, such as Galton.

1. In this technology brief, we have tried to minimise references to technical terminology. However, for the interested reader, definitions are provided in the harmonised biometric vocabulary available in the ISO/IEC 2382-37:2022 standard.
2. Francis Galton, *Finger prints*, Macmillan, 1892



BIOMETRIC TECHNOLOGY PART 2

GOING THROUGH BIOMETRICS?

"...not to fight the turbulence itself, but to act with yesterday's logic, and law enforcement, providing a level of accuracy and speed by traditional methods."

Consultant, Educator, and Author


In summary, the EU is working on the ambitious goal of implementing **one of the world's most advanced border management ecosystems in the world**, to significantly step up the facilitation of seamless and safe international travels from and to the EU.

To fulfill its mandate, since 2012 eu-LISA is in charge of the operation and evolution of three systems: the Schengen Information System (SIS), the Visa Information Systems (VIS), and the European Dactyloscopy Database (EURODAC).

Three more systems are currently being developed by eu-LISA: the Entry/Exit System (EES), European Travel Authorisation System (ETIAS), and the European Criminal Records - Third Country Nationals (ECRIS-TCR). Once released they will further streamline border management processes and facilitate travel, enhance law enforcement cooperation and strengthen security in the Schengen Area.

In addition to the operational management and development of these systems (see figure 1), eu-LISA also plays a crucial role in the technical implementation and development of the **interoperability (IO) framework**¹ that allows the systems to communicate with each other by sharing information whenever required and allowed by the legal framework, in full respect of data protection safeguards (see figure 2 for an overview of the IO framework).

Systems in the Area of Freedom, Security and Justice (eu-LISA/eu-LISA)



eu-LISA

IDENTITY MANAGEMENT TECHNOLOGIES

IN THE CONTEXT OF INTERNATIONAL TRAVEL AND MIGRATION

eu-LISA Research and Technology Monitoring Report July 2025





**EU
INNOVATION
HUB**

HUB CLUSTERS



Foresight and
Key Enabling
Technologies

Artificial
Intelligence

Biometric Recognition Systems:
data quality, evaluation
and standardisation

Encryption

Unmanned
Aerial
Systems



**EU
INNOVATION
HUB**



Policy Brief

Independent evaluation of biometric recognition technology in the EU: state of play and future options

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Considerations for innovation in border management

Operational reliability & resilience

- EU border systems are mission critical
- Availability, performance, business continuity are key
- Cybersecurity and resilience: not optional

Human factor

- High impact for individuals
- Privacy, proportionality, accountability by design
- Public trust is a public asset that need to be protected
- Contribute to efficient borders that remain human and lawful

Key priorities for digital innovation in border management

Interoperability

Trustworthy AI

**Data quality
across systems**

Invest in skills

Cyber-resilience

Cloud readiness



Thank you!



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